

The Manager
D.J. Staniforth & Co.
P.O. Box 460,
Auburn. NSW. 1835.

26 September 2006

Unit 5, 5 Kairawa Street,
South Hurstville. NSW. 2221.

Dear Sir,

I am writing to say thank you very much for your assistance in repairing my Powertrack (Orbit). I have had a problem with the track for almost a year, yet with two phone calls, one to Scott in South Australia, and one from Paul at your company, and a visit from two of your technicians, the problems I had were rectified in less than an hour. And in a very professional manner!

I have found everyone I have dealt with, from your company, to be most helpful. I found the technicians, Trevor and Andrew, to be very friendly, polite and professional. They seemed to work well together as a team, and both their communication skills and their work, seemed to be of a high standard. They made as little mess as they possibly could, and even asked for a vacuum cleaner to clean up after themselves. Most impressive!

I was also very happy with the fee charged, as I was expecting much more, and found it to be very reasonable.

Hopefully I won't need the services of your company again in the near future, but if I do, I will not hesitate to contact the company again, or to recommend it to anyone else,

Thanks again for the great service I received.

Yours sincerely,


Jane Lee